

Riley James



KITCHENS
that complete your home...

Contents

KITCHEN RANGES

Siddington Gloss	02
Siddington Matte	04
Cerney	06
Malmesbury	08
Hampton	10
Malborough	12
Woodchester	16
Burleigh	20
Cherington	24
Tetbury	26
Randwick	28
Oakridge	32
Tewkesbury Shaker	38
Tewkesbury Classic	40
Bibury Graphite	42

OTHER INFORMATION

Paint & Stain Ranges	46
Door Finder	48
Terms & Conditions	49



Why choose a Riley James kitchen?

Innovative design

Whether you have design ideas of your own or are looking for inspiration and direction, our design team will help you achieve your desired look. We offer a complete design service to ensure your every requirement is fulfilled. Every aspect of how the finished space will work is considered, from the restructure and working of the room through to the selection and placement of the appliances and lighting. It's this level of expertise and service that sets us apart.

Personal approach

From the first consultation our aim is to make it as enjoyable and stress free as possible for you. As an independent retailer we fully appreciate your personal requirements and are more interested in ensuring that you are happy with every aspect of the design, encompassing everything you want and more. At Riley James, we have a professional approach, resulting in a superior standards of product and customer service.

Exceptional quality

From the selection of materials used through to the processes and techniques involved in creating high end bespoke furniture, we never lower our standards. Be it a stylish and practical family friendly, high quality painted kitchen, or a contemporary design for a city centre apartment, we maintain the same level of quality control on all our projects. We are so confident in our products that we offer a 25 year guarantee on all our kitchens*.

For today's lifestyles

We believe that today's kitchens are so much more than a cooking and food storage space. It's where family life revolves: where homeworks are done, conversations unfold and downtime is enjoyed. The kitchen is the room where the day starts and evenings unwind. Whether it's a quick bowl of muesli before hitting rush hour, a healthy and tasty family midweek meal, or catching up with friends at the weekends, the kitchen is the ultimate sociable and practical space.



Siddington **Gloss** White

Making the ultimate contemporary style statement with handleless doors and drawer fronts, Siddington is a high quality product with an exceptionally flawless, mirror-like finish.



5 COLOURS AVAILABLE



White



Ivory



Cashmere



Light Grey



Dust Grey



Siddington **Matte** Light Grey

A resounding favourite throughout Europe and the UK, the matte kitchen offers a silky, durable and blemish free finish. Coupled with Strada's cutting-edge design, you have a kitchen that meets your practical needs and well as your aesthetic demands.



Designer Touches

The use of overlapping corner posts and a feature end panel creates a stunning streamlined feel to this island unit.

4 COLOURS AVAILABLE



Porcelain



Light Grey



Mussel



Stone



Cerney Gloss Cashmere

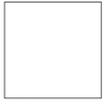
A door that is visually stunning as well as virtually indestructible, Cerney Gloss provides a mirror-like finish that will complement any space it occupies. Available in five subtle shades, this kitchen provides the perfect blank canvas to which you can inject your own personality and style.



Add Curves

Use curved doors on an island or at the corners of base and wall units to create a softer look.

5 COLOURS AVAILABLE



White



Ivory



Cashmere



Light Grey



Dust Grey



Hampton Ivory, Powder Blue & Dust Grey

Let your imagination run wild with the design possibilities offered by the Hampton Painted. The large number of accessories applicable to the range, including a plant-on and a working over-mantle, combined with the number of painted finishes, gives you unlimited choice when it comes to creating a style all of your own.



24 PAINT
Available
for this
range
COLOURS

Designer Touches
The inclusion of a working overmantle and georgian frames can transform even the most basic design into a 'grand design'.

24 PAINT COLOURS AVAILABLE



TIMBER



Malborough Ivory

The luxurious finish of Malborough Ivory adds a sophisticated edge for those who want their kitchen to exude true excellence. Open shelves lend a spacious feel and curved doors draw attention to the central island, which is both attractive and highly practical.



Designer Touches

Adding open shelving to an island unit can be both dramatic and functional.

24 PAINT COLOURS AVAILABLE



TIMBER



Oak



Please note: Woodgrain will be visible through the painted surface of this door.

Malborough Stone & Brilliant White

24 PAINT
Available
for this
range
COLOURS



Designer Touches

The inclusion of benchpost pilasters provides the perfect finishing touch for open end display units on the island.



Woodchester Ivory, Lava & Stone



Characterised by the internal moulding surrounding its centre panel, the Woodchester door provides a pleasing compromise for anyone seeking something in between a traditional and a contemporary door style.



24 PAINT
Available
for this
range
COLOURS

Mix & Match

When mixing colours, why stop at two? Combining three colours works extremely well too, so remember to try this when planning your design.

24 PAINT COLOURS AVAILABLE



TIMBER



Oak



Please note: Woodgrain will be visible through the painted surface of this door.

Woodchester Ivory & Powder Blue

24 PAINT
Available
for this
range
COLOURS





Burleigh Porcelain & Stone

The Burleigh door with its flawless, smooth painted finish and modern shaker-style design can be combined with an array of accessories to create the ultimate kitchen space. Overmantle, plate rack, spice rack and keystone pelmet are amongst the inspirational accessories available.



4 COLOURS AVAILABLE



Porcelain



Light Grey



Mussel



Stone



Burleigh Light Grey



Designer Touches

The inclusion of an overmantle and keystone pelmet can transform even the most basic design into a 'grand design'.



Cherington Light Grey

The internal beading on the centre panel of this shaker-style door adds a refreshing element to its design, further enhanced by a smooth painted finish. Mix with various accessories and colours to achieve a kitchen that is stunningly stylish and affordable.



Designer Touches

The inclusion of a wine rack and open shelving can transform even the most basic design into a 'grand design'.

4 COLOURS AVAILABLE



Porcelain



Light Grey



Mussel



Stone



Tetbury Light Oak & Cashmere

Tetbury's true beauty lies in its simplicity. This elementary slab design is given fresh new life with added curves and a daring horizontal grain, making the quintessential contemporary style statement.



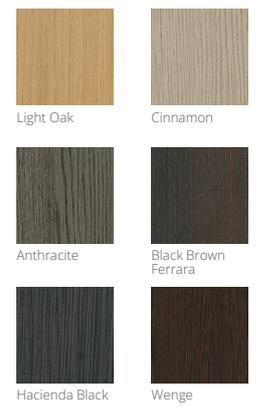
Mix & Match

The rich tones of Light Oak perfectly complement the subtle tones of Cashmere in this stunningly original colour combination.

24 PAINT COLOURS AVAILABLE



STAINS



Please note: Tetbury is manufactured with an oak veneer. Veneers are randomly selected and as a consequence each door will be different in grain structure and can have variations in colour.

Oakridge Anthracite & Mussel

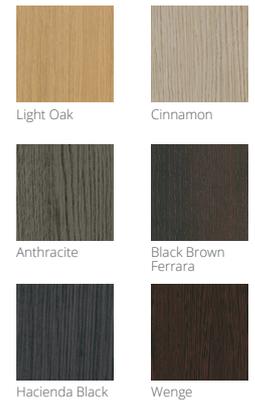
With its chunky, shaker style frame and a myriad of accompanying accessories, Oakridge remains a solid favourite with customers who appreciate fine quality furniture with style.



24 PAINT COLOURS AVAILABLE



STAINS



Mix & Match

The deep charcoal tones of Anthracite perfectly complement the subtle tones of Mussel in this stunningly original colour combination.

Oakridge Light Oak & Stone



Mix & Match

A light and airy look is achieved here with the combined finishes of a Light Oak stain and a Stone paint.



Oakridge Knotty Oak

The exquisite tones of Knotty Oak appear fresh and lively in this fabulous kitchen layout. Modern style cornice and pelmet adorn the wall units with a majestic overmantle completing the look.



Creative Combinations

Introduce Oakridge Oak Painted Powder Blue with your Knotty Oak finish to add an extra dimension to your kitchen design.

TIMBER



Knotty Oak



Tewkesbury Shaker Biscuit & Lava

Tewkesbury Shaker's 'ash wood-effect PVC' introduces a modern touch to this open space, creating a kitchen that is not only highly functional but also displays perfect visual contrast. The 'real timber' look adds a feeling of authenticity.



24 PAINT/FOIL COLOURS AVAILABLE



TIMBER



Please note: The grain structure will be clearly visible on an Ivory finish and less visible on a painted finish.

Tewkesbury Classic Sage Green

Tewkesbury Classic Painted Olive will surprise even the most die-hard painted timber fan with its remarkable 'ash wood-effect PVC' finish. Designed to resemble real painted timber, the grain effect remains visible through its painted layer, maintaining an authentic look and feel.

24 PAINT/FOIL
COLOURS
Available
for this
range



Please note: The grain structure will be visible on a painted finish.

24 PAINT/FOIL COLOURS AVAILABLE



Brilliant White	Porcelain	Ivory	White Cotton	Cream	Shell	Mussel	Biscuit
Cashmere	Suede	Light Grey	Stone	Light Blue	Powder Blue	Summer Rain	Sage Green
Light Teal	Stone Grey	Dust Grey	Lava	Gun Metal Grey	Parisian Blue	Marine	Graphite



Bibury Inframe Graphite

Making a strong impact with a painted Graphite finish, Bibury's solid oak inframe design continues to provide strong contemporary appeal with the inclusion of curved doors, accessories and island unit with glass worktop.



24 PAINT
COLOURS
Available
for this
range

Add Curves
Use curved doors on an island or at the corners of base and wall units to create a softer look.

24 PAINT COLOURS AVAILABLE



TIMBER



Light Oak



Please note: With Iona Painted there will be minimal woodgrain visible through the painted surface of the door.

Bibury Inframe Light Oak & White Cotton



Creative Combinations

Introduce Bibury Oak Inframe Painted White Cotton with your Light Oak finish to add an extra dimension to your kitchen design.



Please note: With Iona Painted there will be minimal woodgrain visible through the painted surface of the door.

Painted Ranges

PAINT COLLECTION



Ranges available in all 24 colours

Bibury	42	Tetbury	26
Hampton	10	Tewkesbury Shaker	38
Marborough	12	Tewkesbury Classic	40
Oakridge	32	Woodchester	16
Randwick	28		

Ranges available in Porcelain, Mussel, Stone & Light Grey only

Burleigh	20
Cherington	24
Siddlington Matte	04

Stained Ranges

STAIN COLLECTION



LIGHT OAK



ANTHRACITE



CINNAMON



HACIENDA BLACK



WENGE



BLACK BROWN FERRARA

Our carefully selected palette of paints and stains can be used in any combination to achieve just the right look for your dream kitchen. Used distinctly as a single colour throughout, or combined on different pieces of freestanding or fitted furniture, you can be sure that your kitchen will be a testament to your true individuality.

Created with sheer versatility in mind, these premium finishes can be mixed and matched with complete freedom, resulting in a kitchen that is beyond your wildest imagination, yet remaining within your budget.

Ranges that can be stained

Oakridge Oak	32
Tetbury	26

The swatches are provided as a guide only and due to certain variables, will not provide an exact match to the finished product. Please always obtain physical samples before purchase.

COLOUR MATCHING SERVICE

Have you seen the perfect paint colour for your kitchen that you simply must have? If so, our new Colour Matching Service will match it for you.

Simply provide a RAL (European Standard) or BS (British Standard) paint colour and we will match it, true to your specifications.

CHOOSE
A COLOUR,
ANY
COLOUR!

Door Selector

OAKRIDGE

Knotty Oak, Stained & 24 Paint colours



HAMPTON

Oak & 24 Paint colours



SIDDINGTON GLOSS

5 Colours



MARLBOROUGH

Oak & 24 Paint colours



SIDDINGTON MATTE

4 Colours



BIBURY

Light Oak & 24 Paint colours



WOODCHESTER

Oak & Paint 24 colours



CERNEY

5 Colours



TETBURY

Light Oak & 24 Paint colours



TEWKESBURY SHAKER

Oak & 24 Paint colours



TEWKESBURY CLASSIC

24 Paint/Foil colours



CHERINGTON

4 Paint colours



BURLEIGH

4 Paint colours



Riley James

Terms & Conditions

1. INTERPRETATION

1.1 The following Conditions shall apply to all contracts concluded by Riley James Ltd. In these Conditions, the following words shall have the following meanings: the Seller shall mean Riley James Ltd. The Goods shall mean the products which are supplied by the Seller in accordance with these Conditions. The Buyer shall mean the person, firm or company entering into the Contract to purchase the Goods from the Seller. Writing includes fax, e-mail or post.

1.2 The headings in these Conditions are for convenience only and shall not affect their interpretation.

2. BASIS OF THE SALE

2.1 The Seller shall sell and the Buyer shall purchase the Goods in accordance with any order acknowledgement provided by the Seller to the Buyer, subject to these Conditions which shall govern the Contract to the exclusion of any other terms and conditions, even though a buyer might seek to impose other Conditions submitted later which purport to exclude or supersede any Conditions contained herein.

2.2 No variations of these Conditions are permitted unless expressly permitted by a Director of the Company or other authorised person in Writing.

Sample Doors

2.3 A full refund will be issued to the Buyer for any sample door/s supplied only after the Buyer places an order that exceeds £2,500.00. The samples may be returned on the Sellers delivery van at point of delivery of the Order or it may be returned at the Buyers own cost and must be in the original condition subject to an order being placed. Subject to satisfactory inspection, a full credit for the cost of the sample doors will be issued to a maximum of 3 doors.

Planning service

2.4 A full refund will be issued to the Buyer's for any planning service purchased that relates to the order placed for all orders over £3,000.00. The refund will be credited to the buyer within 3 working days of purchase of the kitchen, or discounted off the agreed price. Additional planning, i.e. small utility room, would also be planned if required inclusive of original planning fee if utility is ordered at same time as the kitchen.

2.5 The planning service is offered and used for illustrative purposes and a dry-fit indication of the proposed installation. It is the responsibility of the Buyer and its fitter/installer to ensure that all dimensions are correct and checked prior to installation and or order of the goods. The Seller accepts no responsibility for errors in dimensions or items that will not fit due to unforeseen circumstances. This includes, but does not limit to, service pipes, soil pipes, ducting, support beams, windows, doors and items alike.

2.6 Where the planning service is used and an order placed, the Seller accepts no responsibility for alterations made by the Buyer or its fitter/installer that is different to the original plan. Any additional items required will be treated as a separate order and contract. The Seller accepts no responsibility for any waiting times or additional costs incurred by the Buyer due to any additional items required for an install, for any reason. Any colour matches will be matched as reasonable practical, but due to some items being made in batches there may be an acceptable tolerance of shade difference due to paint to order items and/or material of products and/or texture of products.

3. ORDERS, CANCELLATIONS, RETURNS AND REPLACEMENTS

3.1 All orders must be sent to the Seller in Writing, post, e-mail or fax. Cancellation requests should be sent in the same manner as the original order, including all appropriate reference numbers.

3.2 Where Goods are 'made to order', the rights to cancel does not exist for the Buyer except where expressly agreed by the Seller in Writing and we will ask for reason for cancellation and must be agreed within seven days of receiving the order with the exception of special and paint to order doors.

3.3 The Buyer will in the event of agreed cancellation by the Seller indemnify the Seller fully against all expenses incurred up to the time of such cancellation.

3.4 Where permission to return is agreed, the Goods cannot have been fitted and must be returned at the Buyers expense in their original condition in their original unopened packaging.

3.5 Where the Goods are not made to order, under the consumer credit act you may withdraw from this agreement at any time up to 7 working days after we have delivered the products to you. If you do wish to return the goods they must be in perfect condition and in their original unopened packaging. Delivery expenses and the return of products would be the responsibility of the customer. Any applicable re-handling charges would be advised of on request. After deducting any applicable re-handling costs we will reimburse the due credit amount to you within 30 days of receiving the products in the condition described above. All cancellations must be received in writing.

3.6 The Buyer is entitled to free replacement of any Goods that arrive damaged. The Buyer must inspect the Goods and inform the Seller within 24hrs of delivery of any damages, shortages or errors. The replacement Goods may be shipped assembled or flat pack, dependant on geographical location or access limitations.

4. PRICE

4.1 All prices charged are those in place at the date of acceptance of the order from the Buyer unless otherwise stated.

4.2 The Seller reserves the right to adjust prices and specifications with no notice and without exception to 4.4.

4.3 Unless otherwise stated, the prices shown are inclusive of VAT.

4.4 All prices quoted are valid for 30 days or until earlier acceptance by the Buyer, after which time they may be altered by the Seller without giving notice to the Buyer.

4.5 Occasionally an error may occur in the pricing due to supplier or administrator errors in which circumstances we will not be obliged to supply the products at the incorrect price.

5. DESCRIPTION

5.1 The actual colour of products supplied may vary from the images and the samples provided. In particular, items of solid wood or veneer may vary in colour and grain. The customer is not entitled to end the contract or make a claim against the seller on the basis of reasonably anticipated variation in colour or grain.

5.2 While every effort has been taken to provide accurate images and product information we cannot guarantee that colours and finishes will be exactly as seen on the samples or in brochures. We supply units with a standard quantity of shelves and fittings which may not be reflected accurately in all the images. We do not make any guarantees regarding a product's appropriateness for use.

5.3 Painted door and accessories shall not have any sharp edges or splinters that are likely to cause discomfort or injury to persons during normal use of furniture. When components are viewed with normal or corrected vision at arm's length there shall be no obvious defects that would detract from the appearance of the components in its normal position of use, for example components shall be free of the following: - Machining imperfections - torn grain, sanding marks, inaccurate edge trimming. General - excessive variations in colour, mismatch in appearance of wood grain. Poor finishing - lacquer runs, pimples and shrinkage. Irregular joints - poor jointing, gaps

5.4 Generic images are used for guidance only. The customer is not entitled to make a claim against the seller on the basis that generic images used by the seller are not accurate.

6. PAYMENT

6.1 The Buyer selects Goods that are ordered directly and immediately via our showroom, a deposit payment is made at point of order in this circumstance, via bank transfer, cheque or another secure payment method.

6.2 The Seller reserves the right at any time to demand payment in full before continuing with or delivering any Order.

6.3 Method of final payment is to be agreed before Goods are dispatched.

This is normally 7 days prior to the original arranged delivery date.

6.4 Payment methods include but are not restricted to Credit/Debit cards in person or by phone, Personal Cheque or Direct Bank Transfer. Whichever method is used, applicable clearance times will be allowed for before placing any Order or delivering any Goods. The Seller has the discretion to charge a fee of not more than 3% for credit card payments, which the Buyer will be made aware of at point of payment. The Seller will have the option if necessary to charge 3% of the order value per 7 day week from planned delivery to the buyer of any order delayed delivery if not the fault of the Seller but the Buyer beyond the original agreed delivery date.

6.6 We do not accept Amex & Diners club credit cards.

7. DELIVERY

7.1 Delivery of the Goods shall be made by the Seller's delivery company delivering the Goods direct to the Buyer's specified mainland UK address.

7.2 The Seller shall be responsible for the delivery of Goods to the delivery address. The buyer must arrange for assistance at time of delivery unless additional staff have been employed.

7.3 The delivery date specified in the contract is a genuine forecast in the light of current conditions but is given without legal commitment. Factors outside the Sellers control can arise, potentially causing delays. A four hour delivery 'window' will also be specified at the point the Sellers delivery company contacts the Buyer directly. Time of delivery is not of the essence but every effort will be made to ensure it is met.

7.4 The Seller shall not be liable for any delay in delivery howsoever caused. Late delivery of the Goods does not entitle you to reject the Goods, terminate the Contract or withhold payment of any part of the price.

7.5 The Seller reserves the right to make delivery of the Goods by instalments. Failure by the Seller to deliver the Goods in a single instalment constitutes no right on the Buyers behalf to repudiate any part of the Contract.

7.6 Deviations in quantity of the Goods delivered from that stated in the Buyer's order shall give the Buyer no right to reject the Goods or to claim damages. The Buyer shall be obliged to accept and pay at the hitherto stated rate for the quantity of the Goods delivered.

7.7 The Seller shall not be held responsible for any damage or injury caused by any object delivered by the Seller or its agents under direction of the Buyer as to its final resting location.

7.8 The Seller or its agents shall not be held responsible to assist the buyer in movement of the goods except unloading to the kerb side.

7.9 Where a failed delivery takes place and additional delivery, storage or other costs are incurred when meeting the Buyers requirements, all additional costs will be passed on to the Buyer, and must be settled before re-delivery takes place.

7.10 It is the responsibility of the Buyer to inform us, at time of order, of any unsuitable road conditions that may affect the delivery. What constitutes an unsuitable road condition is at the discretion of the Seller's delivery driver.

7.11 Additional delivery and storage charges will also be levied to the Buyer when the Buyer gives insufficient warning of a delivery cancellation or rearrangement. Typically, insufficient warning means any time within 5 working days prior to the arranged delivery date.

7.12 The majority of deliveries will be made within 2-6 weeks of order depending upon the finish. All delivery dates are given as guidelines only. We do not accept any legal responsibility for any direct, indirect or consequential loss involved with delayed deliveries. We will inform the customer of any non-stock items or extended delivery dates by email or telephone.

8. RETENTION OF TITLE

8.1 Ownership of all Goods sent to the Buyer remains the Seller's and will not pass to the Buyer until one of the following events occurs: We are paid for all Goods and Services supplied to you by us and no other amounts are owed by you to us in respect of other Goods and Services supplied to you. Where Goods are attached to or incorporated in other Goods or are altered by you, ownership of Goods shall not pass to you purely by virtue of the attachment, incorporation or alteration if the Goods remain identifiable and, where attached to or incorporated in other Goods, can be detached or removed from them.

8.2 The Buyer must store the Goods away from any other Goods until they become your property in accordance with these terms.

8.3 You must allow the Seller or the Seller's agents' entry onto your premises for the purposes of exercising our rights under these Terms. If necessary, you must allow us to detach or remove Goods from any other goods. This does not affect any other rights you may have.

9. LIEN AND STOPPAGE

9.1 Until the title in the Goods has passed to the Buyer the Seller has the right to withhold delivery if the Buyer (being a Company) has a petition presented for its winding-up or for an administration order under the Insolvency Act 1986 or passes a resolution for voluntary winding-up other than for the purposes of a bona fide amalgamation or reconstruction or compounds with its creditors or has a receiver appointed of all or part of its assets or (being an individual) becomes bankrupt or insolvent or enters into any arrangements with creditors or takes or suffers any similar action in consequence of debts or carries out or undergoes any analogous act or proceedings under foreign law.

10. INSPECTION/SHORTAGE

10.1 The Buyer is under a duty whenever possible to inspect the Goods on delivery. Where the Goods are sent by courier and/or cannot be examined, the carriers' delivery note must be marked "unexamined".

10.2 The Seller shall be under no liability for any damage or shortages that would be apparent on careful inspection if the terms of this clause are not complied with and, in any event will be under no liability if a written complaint is not delivered to the Company within 24 hours of delivery detailing the alleged damage or shortage.

10.3 In all cases where defects or shortages are complained of the Seller shall be under no liability in respect thereof unless an opportunity to inspect the Goods is supplied to the Seller before any use is made thereof or any alteration or modification is made thereto by the Buyer.

10.4 Subject to clause 10.2 and 10.3, the Seller agrees to make good any shortage in the Goods and where appropriate replace any goods damaged in transit as soon as it is reasonable to do so, but otherwise shall be under no liability whatsoever arising from such shortage or damage.

11. WARRANTY/GUARANTEE

11.1 The Seller warrants that it has title to and the unencumbered right to sell the Goods.

11.2 It is the Buyer's responsibility to ensure that the Goods are suitable for the purpose to which they are intended to be used.

11.3 No representation or warranty is given as to the suitability or fitness of the Goods for any particular purpose and the Buyer shall satisfy itself in this respect and shall be totally responsible therefore.

11.4 If the Buyer has any specific requirements for the use of the Goods the Buyer must notify these requirements to the Seller in writing before purchasing the Goods.

11.5 If the Buyer is unsure as to the suitability of any Goods for a particular purpose it should consult the Seller prior to purchase.

11.6 If the Goods are in such a state as would but for this condition entitle the Buyer to repudiate the contract, the Seller reserves the right to repair or replace the Goods.

11.7 All timber products whether manufactured from natural or engineered boards are produced to comply with modern living standards and there have a very low moisture content in line with centrally heated rooms. It is therefore imperative that in a new house or home where building work has been undertaken that adequate drying time has been allowed prior to delivery of any kitchen cabinets or accessories. We cannot take responsibility for any faults arising from such situations. It is the clients responsibility to

ensure that these areas are completely dry and well ventilated.

11.8 Kitchen carcass units are fully guaranteed by the manufacturer against manufacturing defects over a period of 25 years from the date of delivery. All doors, drawers and hinges purchased are guaranteed for 15 years. All bins and wireworks and fitted accessories carry a 12 month RTB (Return To Base) warranty, it is the Buyer's responsibility to arrange removal and replacement of any item replaced by the Seller under its guarantee. Doors attached to or adjacent to an appliance giving off heat or moisture are not covered under the Seller's guarantee, this includes but does not limit to ovens, hobs, dishwashers, washing machines, tumble dryers and kettles.

12. LIMITATION OF LIABILITY

12.1 The Seller shall not be liable for any indirect, incidental, consequential loss arising out of the Contract or the performance or any use of the Goods or Services.

12.2 Nothing in clause 11 shall be deemed to exclude or restrict the Seller's liability for death or personal injury resulting from the Seller's negligence.

12.3 The price shall be affected by any material changes that you request or which are agreed provided for herein, even if we were advised of the possibility of such damages.

12.4 The maximum liability of the Buyer or the Seller under any Contract between the Buyer and the Seller is limited to the price.

12.5 This clause only covers defects caused by faulty design, manufacture, materials or workmanship. It does not cover defects caused by abnormal use, misuse or neglect. It does not cover faulty design, manufacture materials or workmanship supplied or undertaken by the Buyer or third parties. In respect of goods not designed or manufactured by the Seller, the Seller only gives such guarantee or warranty to the Buyer as the Company itself receives. The Seller agrees that if any defect covered by clause 12.5 is discovered during the period of ten years commencing from the date of despatch, the Seller will either repair the Goods at its own expense or, if it chooses to do so, replace them. The Seller does not bear any responsibility for defects arising or introduced by a Buyer in the course of storage or handling of the products where that Buyer acts as an agent or distributor of the Seller's products. The Buyer should consult the Seller if any doubt exists with regard to the appropriate storage or handling requirements of the Goods. The Buyer must inform the Seller of any defect applicable to this clause within 48 hours from delivery. These Goods are to be returned to the Seller, at the Buyers expense in the same fit state as the Goods were delivered to the Buyer. The risk of accidental loss while the Goods are being returned will be borne by the Buyer. In consideration for receiving the benefit of this clause, the Buyer agrees that, apart from those terms set out in Clauses 9, 10 and 11, no other terms, conditions, warranties or innominate terms, express or implied, statutory or otherwise, shall form part of this Contract.

12.6 Exclusion of Consequential Loss The Seller shall not be liable for any consequential or indirect loss suffered by the Buyer whether this loss arises from breach of duty in Contract or in any other way (including loss arising from the Seller's negligence). Examples of consequential or indirect loss are, but not limited to: loss of profits, loss of contracts, damage to property of the Buyer or anyone else, and personal injury to the Buyer or anyone else (except when such injury is attributable to the Seller's negligence).

12.7 The information and materials contained in this brochure, on our website and in our showroom, including without limitation, graphics, text and links, are provided to the best of our knowledge and ability and we cannot accept liability as to the completeness or accuracy of the contents, products or services portrayed within. No assurance is given that our website is free of errors or viruses and use of our website is at your own risk.

12.8 Where third party companies are introduced by the Seller to the Buyer, the Buyer accepts no responsibility for the actions taken by the third party. These arrangements and agreements are entered between the Buyer and the third party, and is a completely contract to any in place between the Seller and the Buyer. This includes, but not limited to, sub-contract fitters/installers of goods.

13. DELAY OR FAILURE TO PERFORM

13.1 The Seller shall not be held liable to the Buyer if the Seller is prevented or delayed in the performance of any obligations to the Buyer if this is due to any cause beyond the Seller's reasonable control, for example but not limited to: An act of God, explosion, flood, fire or accident. War or civil disturbance. Strikes, industrial action or stoppages of work. Any form of government intervention. A third party act or omission. Failure by the Buyer to provide the Seller with a correct e-mail or delivery address or notify us of any change of address, or inform us of any highway restrictions preventing delivery to the Buyer. Shortage of materials, labour or manufacturing facilities.

13.2 Should the Seller be prevented from delivering in the above circumstances, it shall give the notice of this fact as soon as reasonably practicable.

13.3 If the circumstances preventing delivery are still continuing three months after the Buyer receives the Seller's notice, then either party may give written notice to the other cancelling the Contract.

13.4 If the contract is cancelled in this way, the Seller will refund any payment which the Buyer has already made on account of the price (subject to deduction of any amount the Seller is entitled from the Buyer) but the Seller will not be liable to compensate the Buyer for any further loss or damage caused by failure to deliver.

14. NOTICE

14.1 Any notice to be given hereunder shall be in Writing and shall be deemed to have been duly given if sent or delivered to the party concerned at its address specified herein or such address as the party may from time to time notify in Writing and shall be deemed to have been served, if sent by post, 48 hours after posting.

15. GOVERNING LAW AND JURISDICTION

15.1 English law shall govern all contracts for the purchase of items from the Seller and any disagreement shall be subject to the authority of the English Courts. If any provisions of these terms and conditions shall be prohibited, invalid or for any reason unenforceable then that provision shall be deemed severable and shall not affect the legitimacy and enforceability of the remaining provisions.

16. ASSIGNMENT

16.1 Neither the Seller nor the Buyer shall assign or transfer or purport to assign or transfer the contract or the benefits thereof to any other person without the prior written consent of the other.

17. WAIVER

17.1 No waiver by the Seller of any breach of these conditions shall constitute a waiver of any other breach. No failure by the Seller to exercise any remedy shall constitute a waiver of the right subsequently to exercise that or any other remedy.

18. PRIVACY

18.1 Whilst the Seller has taken every precaution in the preparation of this website and all other relevant information provided to the Buyer, this information is supplied for the Buyer's general guidance only, and the particulars contained therein shall not constitute representations by the Seller and the Seller shall not be bound thereby.

18.2 Images, descriptions and sizes refer to patterns and specifics of all Goods as made at the time of publication. In view of continued improvements and variations in availability of materials, the right is reserved to supply Goods of similar quality which may not correspond exactly with the particulars given.

18.3 Riley James Ltd do not disclose any customer information to third parties, except for Goods delivery purposes.

Riley James



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